THE STATE ELECTRICITY OMBUDSMAN

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Appeal Petition No: P/ 197/ 2011.

(Present T.P. Vivekanandan)

Appellant : Sri.C.V.Santhosh Kumar

Tower Vision India Pvt.Ltd.

Ist Floor, Muscat Towers, Kadavanthra, Kochi.

Respondent : The Assistant Secretary,

Electrical Department, Municipal Corporation, Thrissur.

ORDER.

The appellant is the Circle head, Kerala, of the Firm by name Tower Vision India Pvt.Ltd, which is one of the leading Telecommunication Infrastructure providers in Kerala, engaged in the business of construction and maintenance of Cellular Towers in various locations in the State. The appellant had submitted an application for new electric service connection to one of its Mobile Towers near Thrissur Railway Station, to the Assistant Secretary, Electrical Department, Thrissur Municipal Corporation on 24.07.2010. Neither intimation was received by the appellant from the licensee about the status of the application nor was the connection effected with in the time frame as stipulated in the Electricity Supply Code. The appellant had filed a petition before the CGRF, Thrissur Corporation on 08.09.2010. The CGRF disposed of the petition with a direction to give connection as per existing rules. The Assistant Engineer Thrissur Corporation insisted for the installation of a separate transformer for giving the connection requested for. Aggrieved by this the appellant has submitted this petition before this Forum. The main contention of the appellant in his petition is to direct the CGRF, Thrissur Municipal Corporation Licensee, to modify the order dated 21.01.2010 specifying that the applicant may be given service connection from the existing LT line without insisting the installation of a new transformer.

The hearing of the Case was conducted on 28.07.2011 in my chamber at Edappally, Ernakulum, and the appellant was absent and the Senior Superintendent Sri Jomon C J, representing the Respondent intimated that the complaint of the petitioner has been redressed and stated that the appellant had already filed a statement to Lok adalat to the effect that they were provided with the electric connection and no further complaint exist on the same matter. A copy of the statement was also filed. The Petitioner himself has addressed to this Authority vide letter dated 25.7.2011, stating that "As we have already got the connection it is requested that our appeal petition may kindly be treated as closed."

Decision: -

The appellant did not attend the Hearing of the Case and the respondent has deposed that the complaint has been redressed by providing the electric connection without the installation of a new Transformer, which was the only relief sought by the appellant. It is also noted that the appellant has issued a letter stating that he obtained the electric connection and since no further complaint exists, he wishes to close the Petition on the same subject. Hence I feel that the Petition matter has been settled to the satisfaction of the consumer and so the Petition is considered as infructuous and hence dismissed accordingly. No order on costs. Dated the 7th of May 2012.

ELECTRICITY OMBUDSMAN.

Ref No: P/ 197/ 2011/ 1223/ Dated 07.05.2012.

Forwarded to:

- (1). Sri. C.V.Santhosh Kumar.Tower Vision India Pvt.Ltd. First Floor, Muscat Towers, Kadavanthra, Kochi-20.
- (2). The Assistant Secretary, Electricity Department, Thrissur Corporation,
 Thrissur.

Copy to: -

(1). The Secretary, Kerala State Electricity Regulatory Commission, KPFC Bhavanam, Velleayambalam, Thiruvananthapuram-10.