## THE STATE ELECTRICITY OMBUDSMAN Charangattu Bhavan, Building No.34/895, Mamangalam-Anchumana Road, Edappally, Kochi-682 024 <u>www.keralaeo.org</u> Ph: 0484 2346488, Mob: 91 9539913269 Email:ombudsman.electricity@gmail.com

APPEAL PETITION No. P/054/2017 (Present: A.S. Dasappan) Dated: 24<sup>th</sup> October 2017

Appellant	:	Sri. Arun R Chandran, Energy Head, Indus Towers Ltd., Palarivattom, Ernakulam
Respondent	:	The Assistant Executive Engineer, Electrical Sub Division, KSE Board Ltd, Ettumanoor, Kottayam

## ORDER

## Sub:- CLARIFICATION ON THE ORDER NO. P/54/2017 DATED 14-08-2017

In pursuant to the Order No. P/54/2017/1111 dated 14-08-2017, issued by this Authority, in the Appeal petition No. P/54/2017 stated above, clarification was sought for by the appellant, Sri, Arun Chandran, vide his submission dated 12-10-2017, on the point whether surcharge is payable by him during the dispute pending period since the respondent has directed the appellant to remit an amount of Rs. 36,224/- towards surcharge for the dispute pending period. This point is clarified as follows;

In page 12 of the order, under the subhead 'Decision', the following sentence is added in the second paragraph. "The appellant shall remit the amount within 15 days from the receipt of the order. No interest is payable by the consumer during the petition pending period before the CGRF and this Authority up to the due date as ordered now.

There is no other modification in the said order dated 14-08-2017.

Having concluded and decided as above, it is ordered accordingly.

## ELECTRICITY OMBUDSMAN

P/054/2017/ /Dated:

Delivered to:

- 1. Sri. Arun R Chandran, Energy Head, Indus Towers Ltd., Palarivattom, Ernakulam
- 2. The Assistant Executive Engineer, Electrical Sub Division, KSE Board Ltd, Ettumanoor, Kottayam

Copy to:

- 1. The Secretary, Kerala State Electricity Regulatory Commission, KPFC Bhavanam, Vellayambalam, Thiruvananthapuram-10.
- 2. The Secretary, KSE Board Limited, Vydhyuthibhavanam, Pattom, Thiruvananthapuram-4.
- 3. The Chairperson, Consumer Grievance Redressal Forum, Vydhyuthibhavanam, KSE Board Ltd, Kottarakkara 691 506.